

QUALITY POLICY

Our continuing Policy is to provide a high quality, professional and efficient service to meet the needs and expectations of our clients. This will ensure we have a strong customer focus and will enhance the long-term sustainability and profitability of our business.

Our Management Team displays leadership and commitment, and accept responsibility for establishing, implementing, integrating and maintaining our Quality Management System.

We undertake to ensure sufficient resources are made available within the Organisation and to ensure through communication, engagement, practical example and training that Quality is the fundamental aim of all members of our Organisation.

Through direction and support, each employee will have a full and proper understanding of the importance of the Quality Management System, their responsibility to contribute to its effectiveness, and its direct relevance to the success of our Organisation.

Equally, every employee is responsible for, and will be trained, to perform the duties required by his or her specific role.

Our Organisation has a policy of promoting continual improvement and setting of quality objectives in line with the framework laid down within the ISO 9001 Standard. These objectives will address the risks and opportunities within the Organisation as determined by Top Management.

We hereby certify that our Quality Manual accurately describes our Quality System and evidences how we comply with the requirements of the ISO 9001 quality management standard.

Our Quality Management System will be monitored, measured, evaluated and enhanced within our performance evaluation process with regular reporting as to its status to Top Management.



Signed

Position Director

Date 05/06/2022